



Groupcall Messenger Pre-Requisites

REQUIREMENTS

- Administrator permissions will be required to the computer during the remote installation.
- Access to a shared Network/drive for the installation.
- There is no client installation of Groupcall Messenger, if installed on a shared drive. A shortcut will be placed on the user's desktop pointing to the shared drive or the installation folder of where Messenger has been installed. For example: S:\Share\Groupcall
- The user is able to access their schools MIS (i.e SIMS.net, G2, E1, CMIS, SEEMIS) from the workstation where Groupcall Messenger will be launched from.
- Users will require full Read/Write permissions to the Shared Groupcall Folder

If you have SIMS.net running in your school:

In order for Groupcall Messenger to successfully read data from your SIMS.net:

- The computer will need a working SIMS client installed
- The user will use their SIMS (account) their SIMS user name and password to login to Groupcall Messenger.
- The user's account will need to be part of the SIMS *'Third Party Reporting'* group.



Internet Access

Groupcall will require a full working internet service within the school.

In preparation for sending messages successfully, the following URL's will require unblocking. If you can pass the list onto your IT Technical Support Manager/Technician. These should be placed in the 'global allow' or white lists for your school / authority.

.groupcall.co.uk/

.cpwmessaging.com/

.cpwmessaging.co.uk/

gateway*.mobilemessagecentre.com/*

gateway*.mobilemessagecentre.co.uk/*

www.mediamessenger.co.uk/*

www.voicebroadcast.co.uk

broker.gotoassist.com/*

https://secure.logmeinrescue.com/Customr/Code.aspx

http://www.alexfelton.com/dynmark/query.svc

http://groupcallincomming.cloudapp.net/dynmark/query.svc