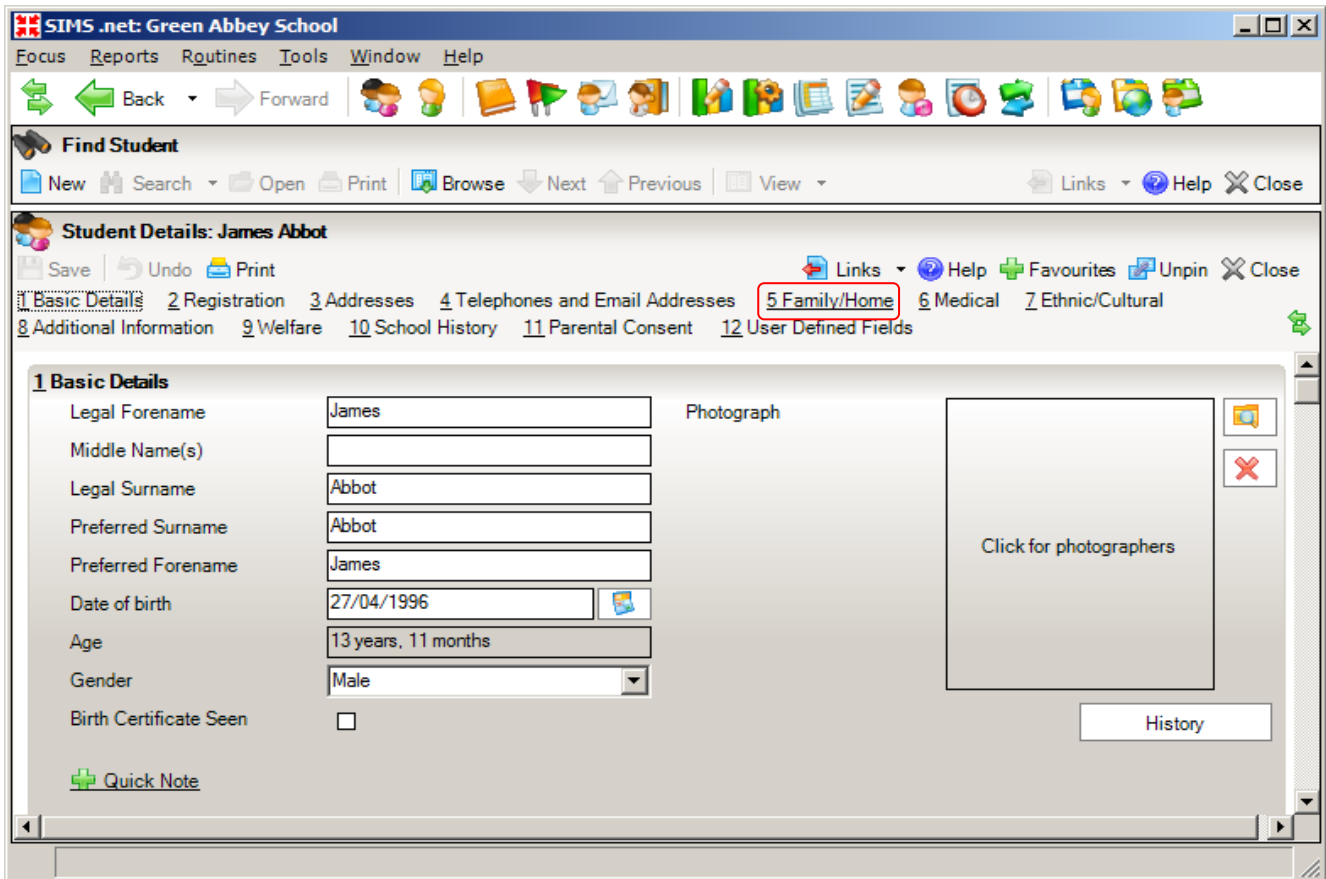


Groupcall Fact Sheet 108

Where contact details are taken from in SIMS

Number details are taken from the "Family/Home" section



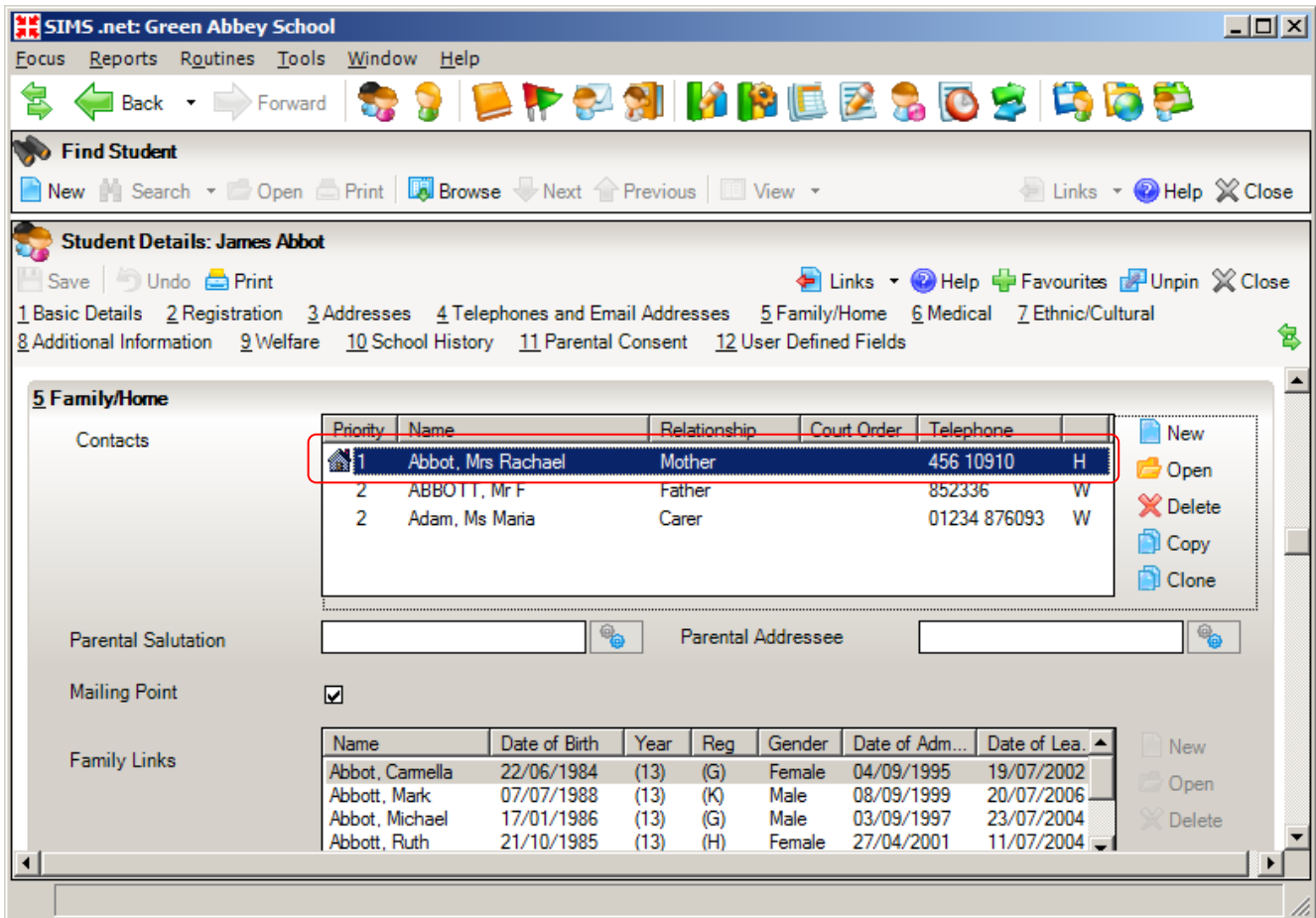
The screenshot shows the SIMS .net: Green Abbey School interface. The main window displays the student details for James Abbot. The '5 Family/Home' tab is highlighted with a red box. The 'Basic Details' section is expanded, showing the following information:

1 Basic Details	
Legal Forename	James
Middle Name(s)	
Legal Surname	Abbot
Preferred Surname	Abbot
Preferred Forename	James
Date of birth	27/04/1996
Age	13 years, 11 months
Gender	Male
Birth Certificate Seen	<input type="checkbox"/>

There is a 'Photograph' section with a 'Click for photographers' button and a 'History' button. The interface also includes a 'Find Student' section with 'New', 'Search', 'Open', 'Print', 'Browse', 'Next', 'Previous', and 'View' options. The 'Student Details: James Abbot' section has 'Save', 'Undo', 'Print', 'Links', 'Help', 'Favourites', 'Unpin', and 'Close' options. The tabs include: 1 Basic Details, 2 Registration, 3 Addresses, 4 Telephones and Email Addresses, 5 Family/Home, 6 Medical, 7 Ethnic/Cultural, 8 Additional Information, 9 Welfare, 10 School History, 11 Parental Consent, and 12 User Defined Fields.



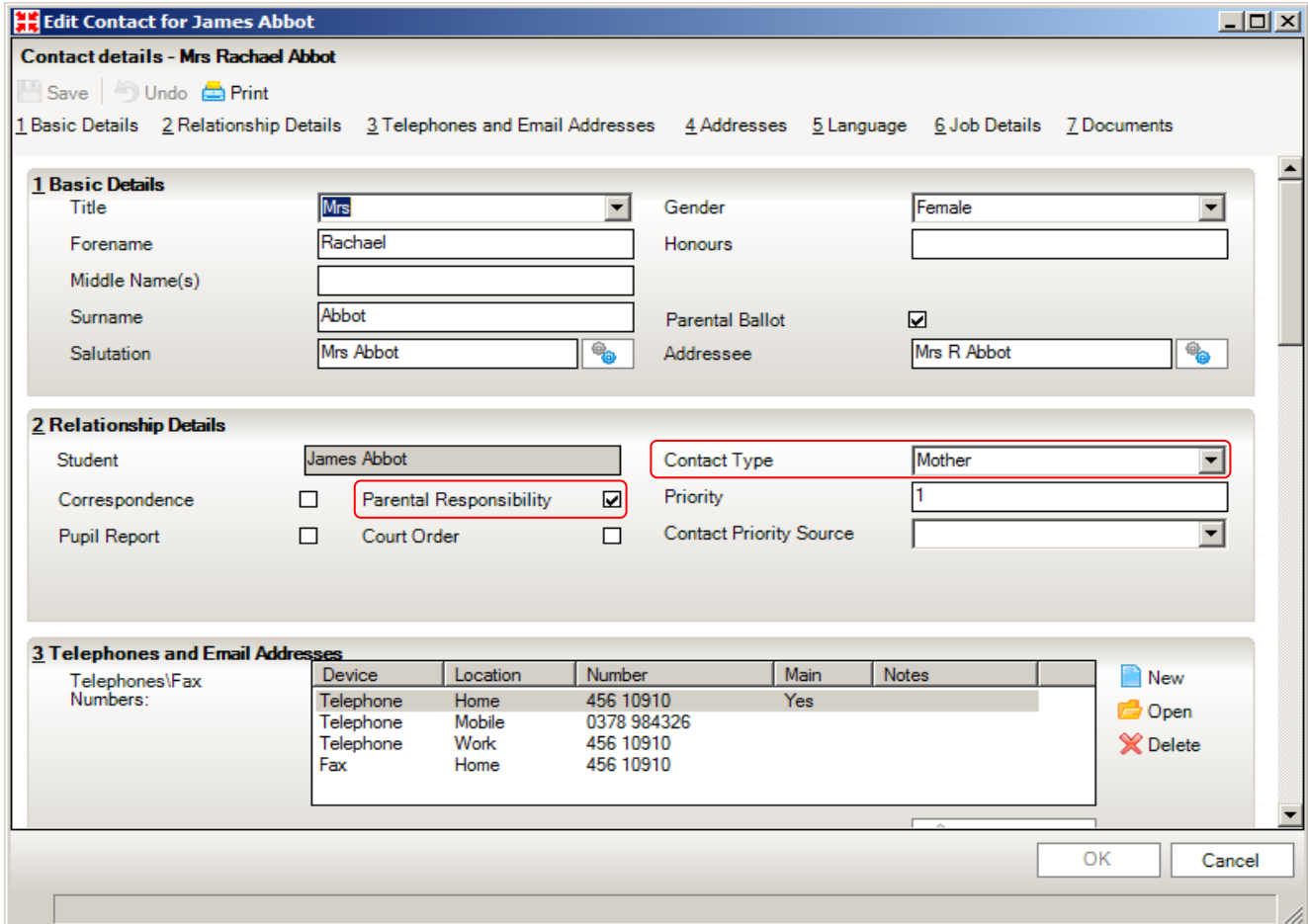
When clicking on [Family/Home](#), it will take you to the screen below



Open the Contact Highlighted in blue

Note: *If there are no contacts in this section, this will be the reason you cannot see a number for them in Groupcall Messenger*

Opening the Contact, will take you to this screen



Edit Contact for James Abbot

Contact details - Mrs Rachael Abbot

Save | Undo | Print

1 Basic Details 2 Relationship Details 3 Telephones and Email Addresses 4 Addresses 5 Language 6 Job Details 7 Documents

1 Basic Details

Title: Mrs | Gender: Female

Forename: Rachael | Honours:

Middle Name(s):

Surname: Abbot | Parental Ballot:

Salutation: Mrs Abbot | Addressee: Mrs R Abbot

2 Relationship Details

Student: James Abbot | Contact Type: Mother

Correspondence: Parental Responsibility: Priority: 1

Pupil Report: Court Order: Contact Priority Source:

3 Telephones and Email Addresses

Device	Location	Number	Main	Notes
Telephone	Home	456 10910	Yes	
Telephone	Mobile	0378 984326		
Telephone	Work	456 10910		
Fax	Home	456 10910		

New | Open | Delete

OK | Cancel

Assuming that the *Parental Responsibility* box has been checked **AND** the *Priority* order is inserted, the numbers will then be read.

NOTE: *The highest priority contact details will be used*

Groupcall will use the three key number sections in SIMS

The Home telephone number is taken from "Family/Home", the location field is labelled "Home". This is used for Voice calls only

2 Relationship Details

Student: James Abbot Contact Type: Mother

Correspondence: Parental Responsibility Priority: 1

Pupil Report: Court Order Contact Priority Source: []

3 Telephones and Email Addresses

Device	Location	Number	Main	Notes
Telephone	Home	456 10910	Yes	
Telephone	Mobile	0378 984326		
Telephone	Work	456 10910		
Fax	Home	456 10910		

Telephones/Fax Numbers:

[New] [Open] [Delete]

Mobile Numbers are taken from "Family/Home", the location field is labelled "Mobile" This can be used for SMS and Voice calls

Work Numbers are taken from "Family/Home", the location field is labelled "Work" This is used for Voice calls only

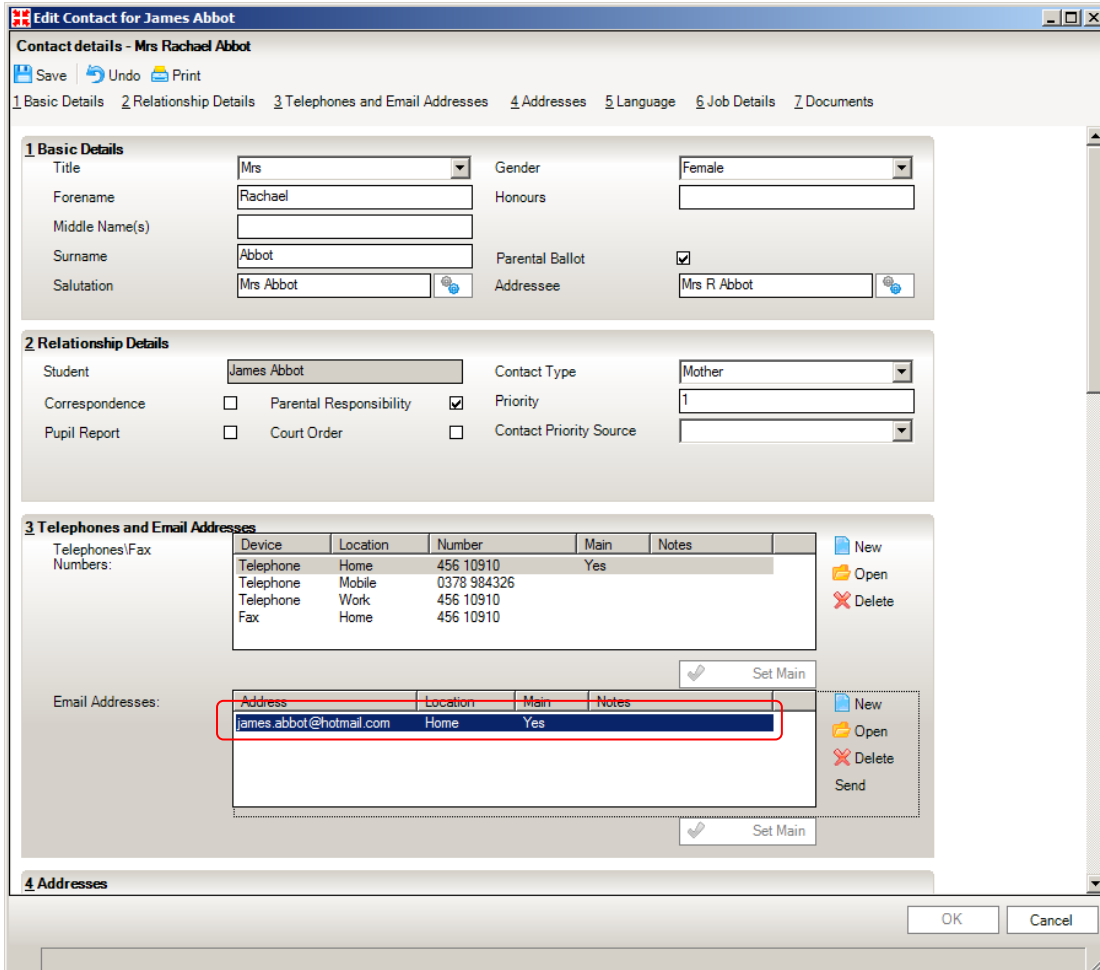
If there are multiple priority contacts; Mother, Father, Other Family Member/Relative, Groupcall will select the contact with the highest priority order with Parental Responsibility first. (Priority order takes the form, 1, 2, 3 etc with 1 being the highest priority)

All numbers are used for Voice calls, but for text calls only one number is used. The system applies the following rules to choose which number:-

- If there is only one contact with a mobile number, Groupcall will use it.
- If there are two Contacts with numbers, it will use the one which has the highest priority order.
- If there are two Contacts and both have the same priority order, Groupcall will select the contact details that appear at the top of the 'Family/Home' contact screen list.

GroupCall will also use the following Email address section in SIMS

Email address details will again be selected from the "Family/Home" section entitled Telephones and Email addresses.



Edit Contact for James Abbot

Contact details - Mrs Rachael Abbot

Save Undo Print

1 Basic Details 2 Relationship Details 3 Telephones and Email Addresses 4 Addresses 5 Language 6 Job Details 7 Documents

1 Basic Details

Title: Mrs Gender: Female

Forename: Rachael Honours:

Middle Name(s):

Surname: Abbot Parental Ballot:

Salutation: Mrs Abbot Addressee: Mrs R Abbot

2 Relationship Details

Student: James Abbot Contact Type: Mother

Correspondence: Parental Responsibility: Priority: 1

Pupil Report: Court Order: Contact Priority Source:

3 Telephones and Email Addresses

Device	Location	Number	Main	Notes
Telephone	Home	456 10910	Yes	
Telephone	Mobile	0378 984326		
Telephone	Work	456 10910		
Fax	Home	456 10910		

Email Addresses:

Address	Location	Main	Notes
james.abbot@hotmail.com	Home	Yes	

OK Cancel

Similar rules will be applied to email addresses as are applied to the selection criteria for mobile phones.