



GroupCall Fact Sheet 110

Where contact details are taken from in SEEMIS

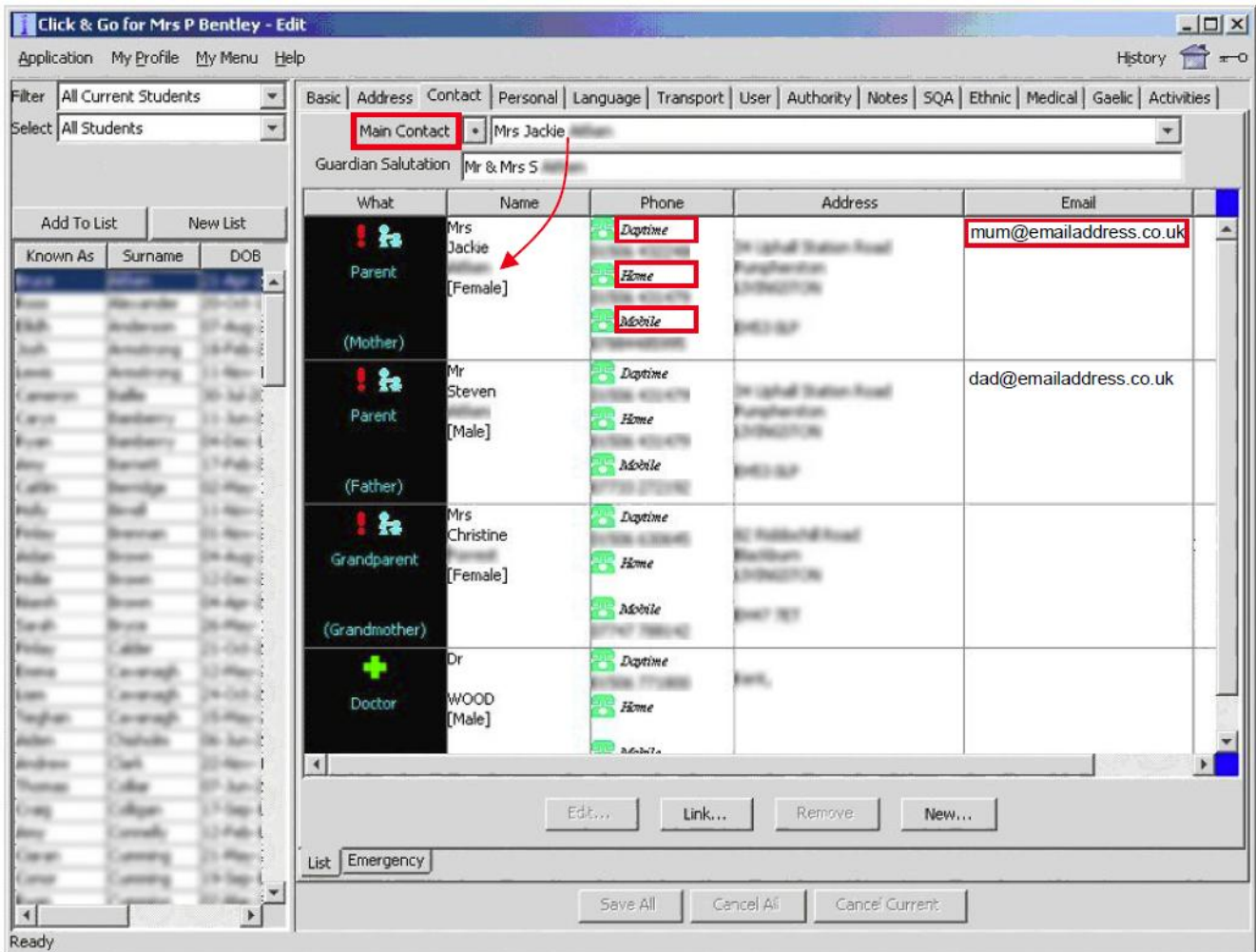
Groupcall will use the three key number sections in SEEMIS (Click & Go)

Number details are taken from the "Pupil Contacts" section within Click & Go

If there are multiple priority contacts; Mother, Father, Other Family Member/Relative, Groupcall will select the contact that is identified as the "Main Contact", this is located at the top of the tab, above the list of Parental Contact Details.

- The Home telephone number is taken from "Pupil Contacts", the location field is labelled "Home". This is used for Voice calls only.
- Work Numbers are taken from "Pupil Contacts", the location field is labelled "Daytime" This is used for Voice calls only.
- Mobile Numbers are taken from "Pupil Contacts", the location field is labelled "Mobile" This can be used for SMS and Voice calls.

All numbers are used for Voice calls, but for text calls only one number is used. The system will select the "Mobile number":



The screenshot shows the 'Click & Go for Mrs P Bentley - Edit' window. The 'Main Contact' dropdown is set to 'Mrs Jackie'. The contact list is as follows:

What	Name	Phone	Address	Email
Parent (Mother)	Mrs Jackie [Female]	Daptime Home Mobile	The Lifford Station Road Bangor Co. Down	mum@emailaddress.co.uk
Parent (Father)	Mr Steven [Male]	Daptime Home Mobile	The Lifford Station Road Bangor Co. Down	dad@emailaddress.co.uk
Grandparent (Grandmother)	Mrs Christine [Female]	Daptime Home Mobile	12 Woodhill Road Bangor Co. Down	
Doctor	Dr WOOD [Male]	Daptime Home Mobile		

GroupCall will also use the following Email address section in SEEMIS (Click & Go)

Email address details will again be selected from the "Pupil Contacts" section, the location field is labelled "Email".

Similar rules will be applied to email addresses as are applied to the selection criteria for mobile phones.