

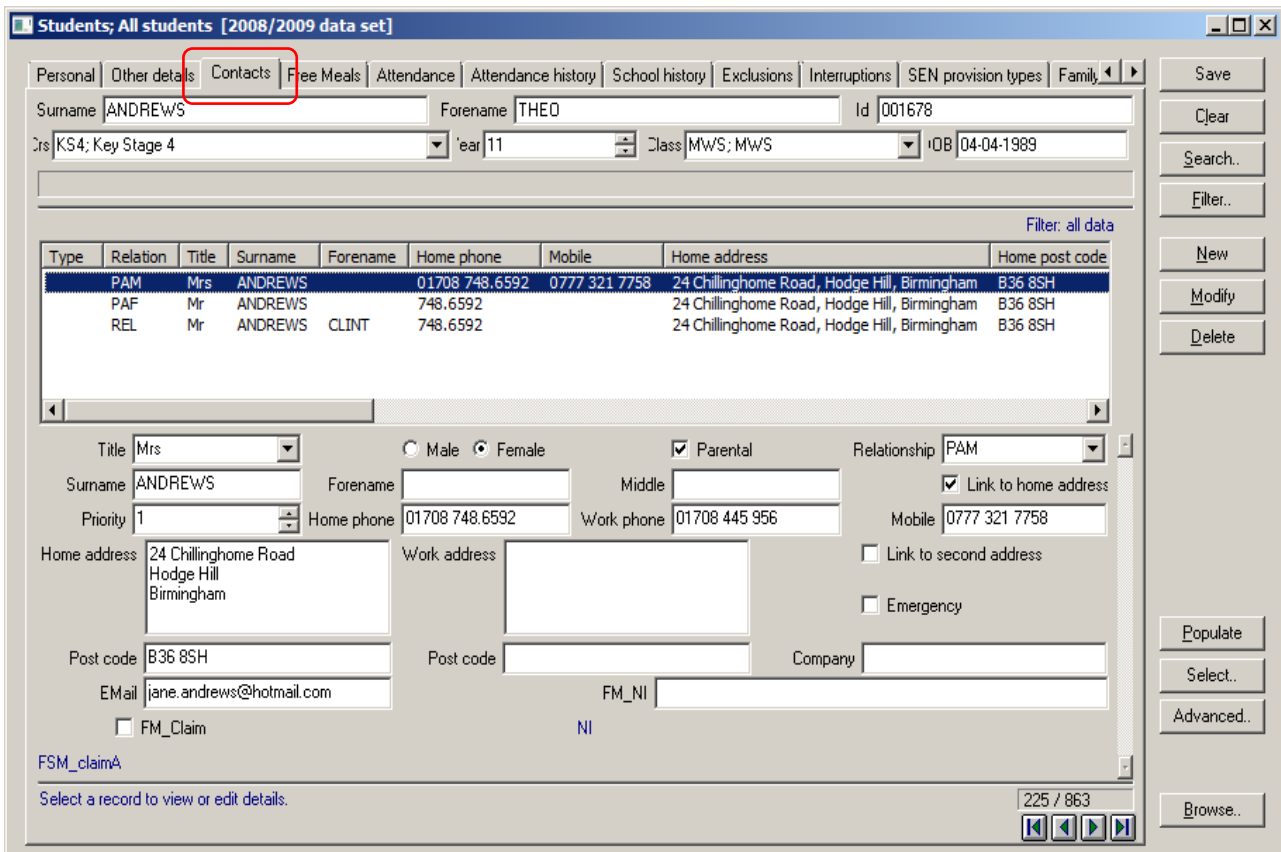
Groupcall Fact Sheet 109

Where Contact details are taken from in CMIS

Groupcall will use three key number sections in CMIS.

- Home Phone
- Work Phone
- Mobile

These Number details are taken from the Pupil "Contacts" section



Students; All students [2008/2009 data set]

Personal | Other details | **Contacts** | Free Meals | Attendance | Attendance history | School history | Exclusions | Interruptions | SEN provision types | Family

Surname ANDREWS Forename THEO Id 001678

Class KS4: Key Stage 4 Year 11 Class MWS: MWS DOB 04-04-1989

Type	Relation	Title	Surname	Forename	Home phone	Mobile	Home address	Home post code
PAM	Mrs		ANDREWS		01708 748.6592	0777 321 7758	24 Chillinghome Road, Hodge Hill, Birmingham	B36 8SH
PAF	Mr		ANDREWS		748.6592		24 Chillinghome Road, Hodge Hill, Birmingham	B36 8SH
REL	Mr		ANDREWS	CLINT	748.6592		24 Chillinghome Road, Hodge Hill, Birmingham	B36 8SH

Filter: all data

Title Mrs Male Female Parental Relationship PAM Link to home address

Surname ANDREWS Forename Middle Link to second address

Priority 1 Home phone 01708 748.6592 Work phone 01708 445 956 Mobile 0777 321 7758 Emergency

Home address 24 Chillinghome Road, Hodge Hill, Birmingham Work address

Post code B36 8SH Post code Company

E-Mail jane.andrews@hotmail.com FM_Ni

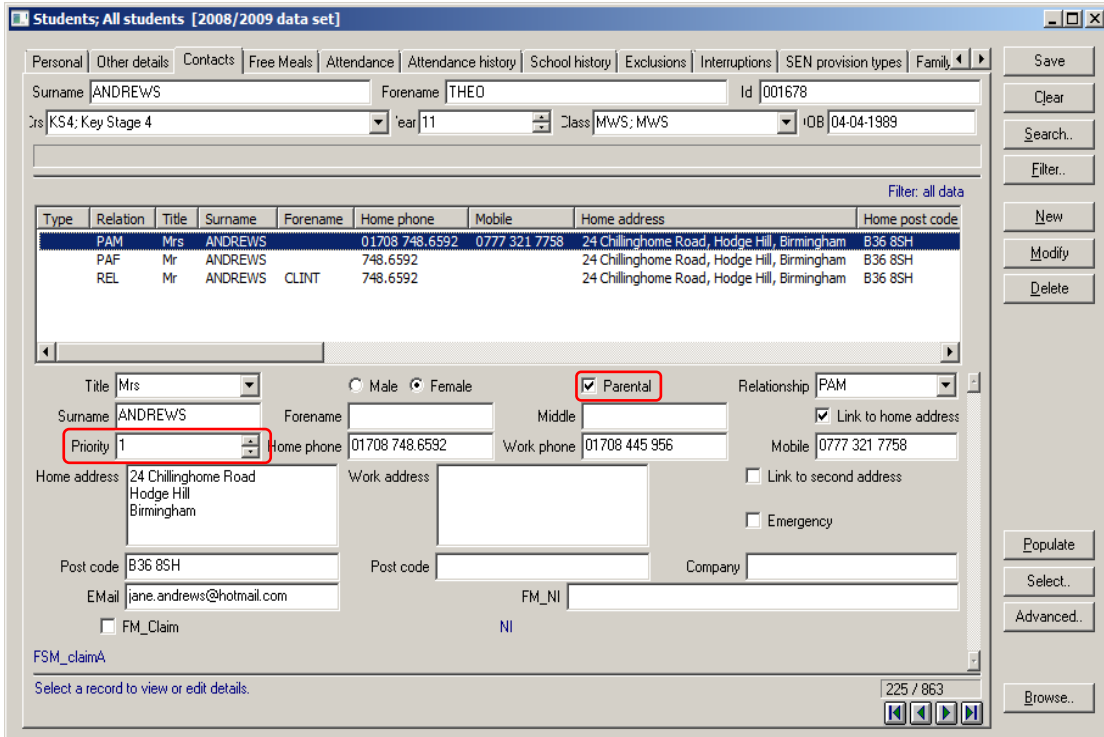
FM_Claim

FSM_claimA

Select a record to view or edit details.

225 / 863

When clicking on the Contacts Tab, it will take you to the screen below:



Students; All students [2008/2009 data set]

Personal | Other details | **Contacts** | Free Meals | Attendance | Attendance history | School history | Exclusions | Interruptions | SEN provision types | Family

Surname: ANDREWS Forename: THEO Id: 001678

Year: KS4; Key Stage 4 Year: 11 Class: MWS; MWS DOB: 04-04-1989

Type	Relation	Title	Surname	Forename	Home phone	Mobile	Home address	Home post code
PAM	Mrs		ANDREWS		01708 748.6592	0777 321 7758	24 Chillinghome Road, Hodge Hill, Birmingham	B36 8SH
PAF	Mr		ANDREWS		748.6592		24 Chillinghome Road, Hodge Hill, Birmingham	B36 8SH
REL	Mr		ANDREWS	CLINT	748.6592		24 Chillinghome Road, Hodge Hill, Birmingham	B36 8SH

Filter: all data

Title: Mrs Male Female Parental Relationship: PAM

Surname: ANDREWS Forename: Middle: Link to home address

Priority: 1 Home phone: 01708 748.6592 Work phone: 01708 445 956 Mobile: 0777 321 7758

Home address: 24 Chillinghome Road, Hodge Hill, Birmingham

Work address: Post code: Company:

Post code: B36 8SH

E-Mail: jane.andrews@hotmail.com FM_NI: FM_Claim

FSM_claimA

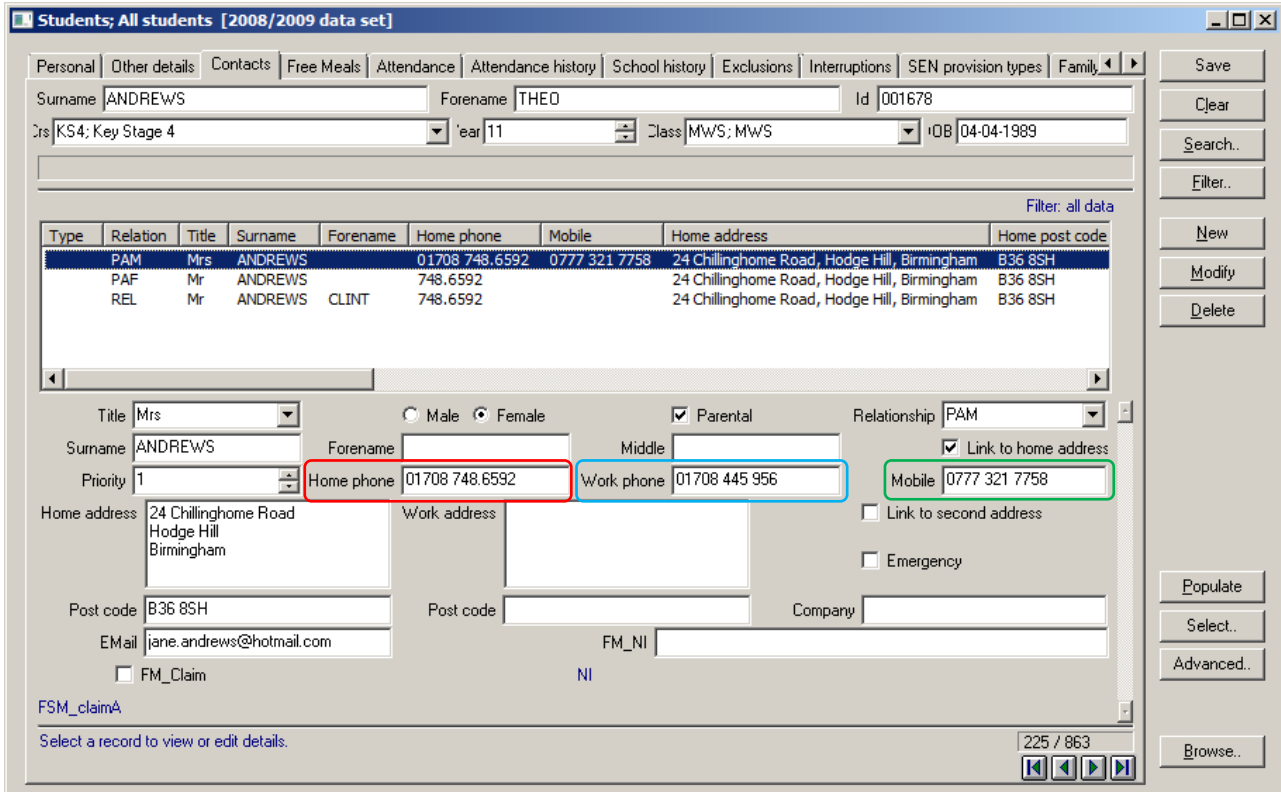
Select a record to view or edit details.

225 / 863

Assuming that the *Parental* responsibility box has been checked AND the *Priority* order is inserted, the numbers will then be read. NOTE: The highest priority Contact details will be used.

The Home telephone number is taken from the location field labelled "Home phone", highlighted in red.

NOTE: This is used for Voice calls only.



Students; All students [2008/2009 data set]

Personal | Other details | **Contacts** | Free Meals | Attendance | Attendance history | School history | Exclusions | Interruptions | SEN provision types | Family

Surname: ANDREWS Forename: THEO Id: 001678
 Class: KS4; Key Stage 4 Year: 11 Class: MWS; MWS DOB: 04-04-1989

Type	Relation	Title	Surname	Forename	Home phone	Mobile	Home address	Home post code
PAM	Mrs		ANDREWS		01708 748.6592	0777 321 7758	24 Chillinghome Road, Hodge Hill, Birmingham	B36 8SH
PAF	Mr		ANDREWS		748.6592		24 Chillinghome Road, Hodge Hill, Birmingham	B36 8SH
REL	Mr		ANDREWS	CLINT	748.6592		24 Chillinghome Road, Hodge Hill, Birmingham	B36 8SH

Filter: all data

Title: Mrs Forename: ANDREWS Middle: Relationship: PAM
 Priority: 1 Home phone: 01708 748.6592 Work phone: 01708 445 956 Mobile: 0777 321 7758
 Home address: 24 Chillinghome Road, Hodge Hill, Birmingham
 Post code: B36 8SH
 EMail: jane.andrews@hotmail.com
 FM_Claim
 FSM_claimA

Select a record to view or edit details. 225 / 863

Work Numbers are taken from the field labelled "Work phone", highlighted in blue.

NOTE: This is used for Voice calls only.

Mobile Numbers are taken from the field labelled "Mobile", highlighted in green.

NOTE: This can be used for SMS and Voice calls.

If there are multiple priority Contacts; Mother, Father, Other Family Member/Relative, Groupcall will select the contact with the 'highest priority' with Parental Responsibility first. (Priority order takes the form, 1, 2, 3 etc with 1 being the highest priority)

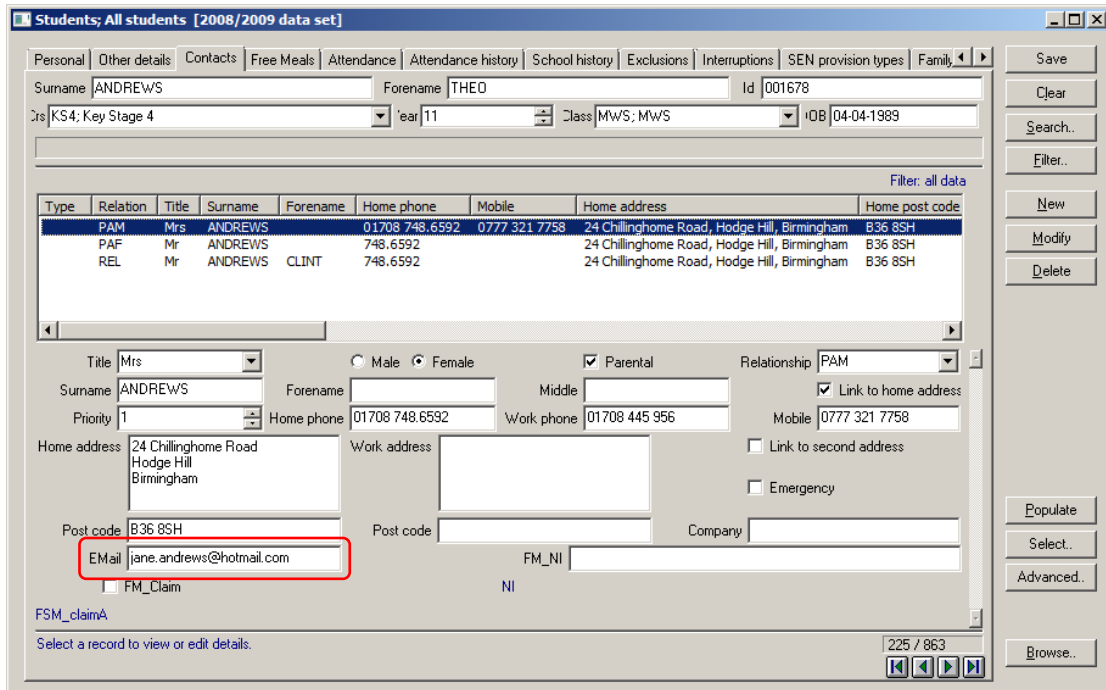
All numbers are used for Voice calls, but for text calls (SMS only) one number is used. The system applies the following rules to choose which number:

If there is only one Contact with a mobile number, GroupCall will use it.

If there are two Contacts with numbers, it will use the Contact which has the highest priority order.

If there are two Contacts and both have the same priority order, Groupcall will select the Contact details that appear at the top of the Pupil "Contacts" screen list. (As highlighted in blue in the screen above).

Email details will also be selected from the Pupil "Contacts" section



The screenshot shows a web-based application window titled "Students; All students [2008/2009 data set]". The window has several tabs: Personal, Other details, Contacts, Free Meals, Attendance, Attendance history, School history, Exclusions, Interruptions, SEN provision types, and Family. The "Contacts" tab is active. The main form displays details for a contact named Mrs ANDREWS. The "Email" field, containing "jane.andrews@hotmail.com", is highlighted with a red rectangular box. Other fields include Surname (ANDREWS), Forename (THEO), Id (001678), Priority (1), Home phone (01708 748.6592), Work phone (01708 445 956), Mobile (0777 321 7758), Home address (24 Chillinghome Road, Hodge Hill, Birmingham), and Post code (B36 8SH). A table below the form lists other contacts: PAM (Mrs ANDREWS), PAF (Mr ANDREWS), and REL (Mr ANDREWS CLINT). The bottom right of the window shows "225 / 863" and navigation buttons.

The email address is taken from the location field labelled "Email".

Similar rules will be applied to email addresses as are applied to the selection criteria for mobile phones.